

Outcomes for Participants

What are some of the expected outcomes of training in the New York Psychiatric Rehabilitation Training Academy for people who participate in rehabilitation services in NYS?

Participant satisfaction improves!

- Psychiatric rehabilitation training for staff will help to improve satisfaction in services for the people who participate in them.
- People who are satisfied with services they participate in have better outcomes because they are more engaged in reaching their goals.



People reach their goals!

- Research shows that people achieve more goals when they are satisfied with services and identify their own goals.
- Self-determination, partnering with people on their recovery goals and working collaboratively lead to better outcomes.
- The psychiatric rehabilitation philosophy will support people to reach their goals!



Increased hope and empowerment!

People living with mental health, substance use, and trauma related conditions will be able to:

- take measures to achieve and sustain recovery that is personally meaningful.
- attain increased satisfaction in life role areas (housing, education, employment, family and social circles).
- achieve improved outcomes (decreased rates of inpatient stays, ER use, involvement with the justice system).



Outcomes for Participating Agencies

What are some of the expected outcomes of training in the New York Psychiatric Rehabilitation Training Academy for staff who provide rehabilitation services in NYS?

Staff satisfaction improves!

- Staff enjoy being a part of a thriving agency where the people they support are living the lives they want.
- Staff see the value of their work in the success of participants.
- Staff can get the CPRP credential through the training.
- Staff can get CE credits to meet licensure requirements.
- More staff want to work for an agency that invests in their development.
- Staff retention improves.



Agencies trained in psychiatric rehabilitation thrive!

- Agency revenues increase because more people are engaged in services.
- No-shows and missed appointments and avoidable hospitalizations and ER usage decrease.
- An excellent agency reputation results in more people who want to participate in services.
- New opportunities emerge with stakeholders that may include community partnerships and funding.



Creates a career ladder for staff!

- All training participants who complete a minimum of 45 hours of training can apply for a scholarship to receive a prep course, practice exam and to apply for the exam.
- The Training Academy creates a career ladder for professional and paraprofessional staff through the availability of scholarships to take the CPRP exam and get a nationally recognized credential in psychiatric rehabilitation.

