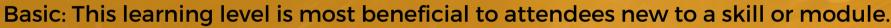
SHAFERS SUMMIT

Our class descriptions have been organized to help you identify the classes that best suit your expertise level and area of interest. We have color coded the difficulty of the classes for ease of reference. All classes are delivered in a Group Live format. Unless otherwise noted, advanced preparation and prerequisites are not required.



Overview: This learning level provides a general review of a subject using a broad perspective.





Advanced: This learning level is most useful for seasoned users that have a solid handle on the subject.

At this conference, participants will: Discover industry best practices on a variety of topics. Master new ways to track inventory. Improve your usage of Business Analytics. Develop the knowledge you need to manage your payroll and equipment efficiently.

In addition to categorization by learning difficulty, you will find a few other tags to help identify the sessions that best suit your needs.



CPE Credit: If a class is offered that provides CPE credit we will use this icon and show what field of study the credit covers and how many credits are provided.



SHAFERS SUMMIT

Monday, October 3	Session Name	Session Description	Session Info
7:00 AM - 8:30 AM	Breakfast & Registration	Breakfast & Registration	
8:30 AM - 9:15 AM	Welcome Address	Explorer and JDM's leadership teams provides an update on the past year and shares the roadmap for the future.	
9:25 AM - 11:00 AM	Mobile Pro	Come learn about MobilePro, which empowers your service technicians to work remotely on any mobile device. We'll show you all the feature in this new module and what you'll need to run it.	
11:15 AM - 12:15 PM	Dispatch in a Browser	Our team has been hard at work developing the new Dispatch module. We'll showcase the capabilities that this new board provides for you.	
12:15 PM - 1:15 PM	Lunch	Lunch	
1:15 PM - 2:45 PM	Shafers Basics & System Utilization	In this session we will discuss some tips and tricks to help you more effectively use your Shafers system and help prevent potential issues from occurring. We'll go over data backup, setup files, system and server maintenance, and more!	
3:00 PM - 4:00 PM	Make your Inventory Module work for you	Join us for an overview of how to get the most out of your Inventory Module. We'll demonstrate how easy it is to keep track of items purchased, sold, current on hand quantity, and item value.	CPE 1.5 Production
4:00 PM - 5:00 PM	All About Accounting	This comprehensive session about all things accounting. Our experts will discuss new features, enhancements, and share tips and tricks for getting even more from core modules like AR, AP, Payroll, General Ledger and Check Book.	CPE 1.5 Accounting
5:00 PM - 5:30 PM	Open Discussion	Questions may be addressed to the Shafers team, our customer expert, or to fellow users. To help us make the most of our time together, we ask that you submit questions ahead of time. <u>Click here to submit your questions now</u> .	
6:30 PM - 9:00 PM	Welcome Reception & Dinner	Welcome Reception & Dinner	



SHAFERS SUMMIT

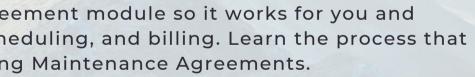
Tuesday, October 4	Session Name	Session Description		
7:30 AM - 8:30 AM	Breakfast	Breakfast		
8:30 AM - 9:15 AM	Business Analytics: Basics	If you have ever spent too much time trying to create special analyze and extract data from your Shafers Database, you and compiling data intimidating. Business Analytics allows you meaningful insights into your business. Want to take your custom reports and data analysis to the re Analytics class. Learn to quickly build reports by selecting do views. We'll delve into advanced features such as creating of fields, nested filters, advanced formatting, security, and mo		
9:25 AM - 11:00 AM	Business Analytics: Advanced			
11:15 AM - 12:15 PM	Keynote: Empathetic Leadership - Be Happier & More Profitable By Doing Less	Be happier and more profitable by doing less. Join Es White Services, a female-owned business, as they sh Leadership and how they use Shafers in their daily d business and make all their employees happier. A ha you go back to your business, will be available, so yo		
12:15 PM - 1:15 PM	Lunch	Lunch		
1:15 PM - 2:15 PM	Maintenance Agreements	Understanding how to work with the Maintenance Agree streamlines your Maintenance Agreement tracking, sche the module follows to help you get the most out of using		
2:30 PM - 3:15 PM	Flat Rate Basics	In this session, you will learn the basics for establ will also discuss how to share/integrate the Flat F Office and Mobile technicians and keep your Flat		
3:15 PM - 3:45 PM	Open Discussion	Questions may be addressed to the Shafers team, users. To help us make the most of our time toger questions ahead of time. <u>Click here to submit yo</u>		



ialized reports or wished for an easier way to are not alone. Many people find gathering and to create customized reports to provide

next level? Join us for this Advanced Business data fields, filtering, formatting, and saving custom formulas, linking to other database ore.

Esther Thomas and Cara Stallard of David hare their insights for Empathetic decision-making process to manage their andout, with steps you can take when ou can apply their suggestions.



olishing your Flat Rate Scenarios. We Rate Scenarios with your Shafers Back t Rate Scenarios up to date.

n, our customer expert, or to fellow ether, we ask that you submit

our questions now.



Session Info





1.5 Business Mgmt & Org







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Attendee substitutions can be made at any time at no charge. No refunds for cancellations or no-shows. For more information or any questions regarding our policies, please contact us at <u>connections@explorer-software.com</u>

> **Classes subject to change without notice** Last Updated: 07/22/2022

