

Oxford Scholarship Online URL Change Customer Checklist and FAQs

Summary

OUP is updating the *Oxford Scholarship Online* (OSO) URL to bring it into line with the existing *University Press Scholarship Online* partner press URLs. On July 14, we planned to complete the *Oxford Scholarship Online* (OSO) URL change from **www.oxfordscholarship.com** to **oxford.universitypressscholarship.com**. After initial checks, we made the decision not to continue with the URL change on that day. We are now rescheduling this for **July 30, 2020**.

For a list of actions you need to take as part of this migration, please refer to the OSO customer checklist below. Please also review the OSO URL Change Frequently Asked Questions [below](#).

If you have any queries that are not answered in this document, please contact us stating “*Oxford Scholarship Online URL Change*” in your subject line:

Customers in North & South America

- Telephone: +1 800 334 4249 ext. 6484
- Email: oxfordonline@oup.com

Customers outside North & South America

- Telephone: +44 (0) 1865 353705
- Email: onlinesubscriptions@oup.com

OSO URL Change Checklist to be completed by July 30, 2020.

Description	Action	Complete?
IP authentication	No action needed	✓
Library card access	No action needed	✓
Username and password	No action needed	✓
Download new MARC records	No action needed	✓
OpenAthens or Shibboleth	Update: Please note, the following action needs to happen on the day of July 30, 2020 as soon as possible after transition, which will take place between 1:30pm and 3:00pm BST, (8:30am and 10:00am EDT) . We will confirm when the transition is complete. Update your WAYFless URLs to reflect the change in domain, for	

	<p>example:</p> <p>Change: https://shibboleth2sp.sams.oup.com/Shibboleth.sso/Login?entityID=https://myentityid.com&target=https%3A%2F%2Fshibboleth2sp.sams.oup.com/shib%3Fdest=https://www.oxfordscholarship.com/SHIBBOLETH?dest=%2F</p> <p>To: https://shibboleth2sp.sams.oup.com/Shibboleth.sso/Login?entityID=https://myentityid.com&target=https%3A%2F%2Fshibboleth2sp.sams.oup.com/shib%3Fdest=https://oxford.universitypressscholarship.com/SHIBBOLETH?dest=%2F</p> <p>For OpenAthens or EBSCO managed services, your supplier will be able to provide further guidance on updating your links.</p>	
EZproxy	<p>Please update your configuration file with the new University Press Scholarship Online proxy stanza that is now available on the OCLC website. This should be completed no later than July 30. Please note, if you already have the UPSO stanza and are signed up to receive the automatic updates from OCLC, this update will already be displayed in your configuration file.</p> <p>At this time, you shouldn't need to make any configuration changes to the OSO stanza.</p>	
WAM proxy	<p>Please add the new <i>Oxford Scholarship Online</i> host name to your forward table in addition to the existing host name no later than July 30:</p> <p>oxford.universitypressscholarship.com</p>	
Other Proxy Services	<p>To maintain seamless access, on the day of switchover all live destination links will need start using https://oxford.universitypressscholarship.com/ in place of https://www.oxfordscholarship.com</p> <p>If your service allows, you can add the new location to your proxy setup ahead of time. Please do not switch live destination links to the new location yet, it is not yet live and doing so will prevent users from accessing through the proxy service.</p> <p>Update: On July 30, changes to the site will occur between 1:30pm and 3:00pm BST, 8:30am and 10:00am EDT. We will send a confirmation when the transition is complete and any link changes can be made.</p>	

OSO URL Change Frequently Asked Questions

What is changing?

The URL for *Oxford Scholarship Online*, www.oxfordscholarship.com, will change to oxford.universitypressscholarship.com.

Why is this change happening?

This work standardises the URL ahead of the anticipated migration to the Oxford Academic platform in 2021. By making this change in advance of the Oxford Academic platform migration, we will be able to reduce complexities for customers during the formal migration process. It will reduce risk around redirects to content at the time of migration. We will provide you with more information on the Oxford Academic platform migration later this year.

Can you explain more about why this change is happening now?

As part of the migration to Oxford Academic we want to reduce the number of domains we have to migrate from. This in turn allows us to reduce the redirect logic required. One of the key lessons from other large migrations we have done previously is to standardize and simplify where possible to reduce future risk and complexity.

We also want to put this simplification in place well ahead of the move to the Oxford Academic platform. This will allow plenty of time for search engines and other discovery tools to process the update to their indexes ahead of the eventual migration.

When we do move *Oxford Scholarship Online* and our other partner press content, we will be implementing redirects to ensure a seamless journey. We will provide you with more information on the Oxford Academic platform migration later this year.

What actions will customers need to take?

As part of this change, some customers may need to make some changes involving access control:

- **EZ Proxy Customers** – Please update your configuration file with the new **University Press Scholarship Online** proxy stanza that is now available on the [OCLC website](#). This should be completed no later than **July 30**. Please note, if you already have the UPSO stanza and are signed up to receive the automatic updates from OCLC, this update will already be displayed in your configuration file.

You should not at this point need to make any configuration changes to the OSO stanza.

- **WAM Customers** – For customers using WAM, please add the new OSO host name to your forward table no later than **July 30**: oxford.universitypressscholarship.com
- **Other Proxy Services** – To maintain seamless access, on the day of July 30, all live destination links will need start using <https://oxford.universitypressscholarship.com/> in place of <https://www.oxfordscholarship.com>
If your service allows, you can add the new location to your proxy setup ahead of time.

Please do not switch live destination links to the new location yet, it is not yet live and doing so will prevent users from accessing through the proxy service.

Update: On July 30, changes to the site will occur between 1:30pm and 3:00pm BST, 8:30am and 10:00am EDT. We will send a confirmation when the transition is complete and any link changes can be made.

- **OpenAthens/Shibboleth Customers** – On the day of July 30, customers taking advantage of granular WAYFless URLs only need to update the OSO domain within the WAYFless URL - from www.oxfordscholarship.com to oxford.universitypressscholarship.com. The book level information in these links will remain unchanged. **Update:** On July 30, changes to the site will occur between 1:30pm and 3:00pm BST, 8:30am and 10:00am EDT. We will send a confirmation when the transition is complete and any customer changes can be made.
 - Note: Customers employing DOIs within WAYFless links may notice these links not working for up to 72 hours while DOI updates are processed. If you are still experiencing issues on 3rd August, please do contact our customer service team at the address given in this document.

Do I need to update my referring URLs?

Redirects are in place, however as best practice, after July 30, 2020 please update any links to reflect the new domain - from www.oxfordscholarship.com to oxford.universitypressscholarship.com. Please note, only the domain has changed, any book level information in these links will remain unchanged.

What about all my existing links?

Redirects are in place, however as best practise please update any links to reflect the new domain - from www.oxfordscholarship.com to oxford.universitypressscholarship.com.

Will I need to download new MARC records or KBART files?

MARC records – No, it will not be necessary to download new MARC records before or after the URL change.

KBART files – After the URL change, updated KBART files will be available to download.

Will there be site downtime?

No, we do not expect users to experience any site downtime.

Will there be any impact on my discovery service?

We have notified our discovery partners to ensure continuity of discovery services. In addition, redirects are in place to automatically direct any links to the new URL. We do not expect any negative impact on discovery services.

Will there be anything else I need to do ahead of the move to Oxford Academic? When is the migration?

We are anticipating that our books on *Oxford Scholarship Online* will migrate to the Oxford Academic platform in 2021, joining our journals content. We will share a detailed migration timeline and checklist well in advance of this platform migration. We are consulting with librarians on these changes now. If you would like to participate in usability studies and other market research, we invite you to join our [Librarian Research Panel](#).