Course Agenda

TECHNIQUES TO BRING OSH INTO THE BUSINESS CORE

Advance Reading for Day #1:
- *It's Always Bigger Than Safety*
- *The Business Value Of A Common Safety Language*

Day #1: **Creating Common Language and Value** Date: 9/22/2020

Session: One Hour, instructor led via Zoom (or similar), PowerPoint with polling questions.
Learning Objectives:
- The participant will be able to describe the basic relationship between organizational culture and safety outcomes.
- The participant will become familiar with techniques to evaluate the clarity of a safety vision and risk communication.
- The participant will be able to recognize basic patterns that create organizational risk.

Overview:
The first one-hour session will include an introduction to the course, an overview of the culture to outcomes relationship, a discussion on how to evaluate the OSH expectations of the company and how they are measured, techniques to evaluate and improve the organizations calibration to hazard and risk and, how to identify and communicate risk-creating patterns in and organization.

Advance Reading for Day #2:
- *Increasing Your Organizational Value*
- *Transitioning Organizations From Outcome Reliance*

Day #2: **Moving From Outcome to Risk Management** Date: 9/24/2020

Session: One Hour, Instructor led via Zoom (or similar), PowerPoint with polling questions.
Learning Objectives:

- The participant will be able to recall two ways to improve the value of OSH and the OSH function in an organization.
- The participant will be able to recognize the difference between OSH risk and outcomes.

Overview:

The second one-hour session will include techniques to evaluate and improve the respect for OSH and OSH professionals in an organization, techniques to transition an organization from an outcome to a risk focus, examples of how OSH and organizational risks occur together and, how OSH can be viewed as a symptom of process (and organizational) health.

Advance Reading for Day #3:
- *Using Processes To Prevent And Predict Risk*
- *How Healthy Are Your Risk Management Programs?*

Day #3: **Improving Process and Decision-making Health** Date: 9/29/2020

Session: One Hour, Instructor led via Zoom (or similar), PowerPoint with polling questions.

Learning Objectives:
- The participant will be able to identify the elements of the Process Health Criteria.
- The participant will be able to apply the Criteria to identify a process heath issue when presented with a safety situation.
- The participant will be able to ask questions that reveal the reasons for process health issues.

Overview:

The final one-hour session will include techniques to better understand and evaluate processes and programs, examples of process health issues will be viewed and discussed, a set of process and system evaluation questions will be discussed and, an example organizational culture to outcomes map will be presented that ties all of the principles together. A closing summary and Q&A will be provided.