



INFORMATIONAL LETTER NO. 2448-MC-FFS-CVD

DATE: April 14, 2023

TO: All Iowa Medicaid Providers

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS), Coronavirus Disease (CVD)

FROM: Iowa Department of Health and Human Services (HHS), Iowa Medicaid

RE: End of COVID-19 Coverage for Uninsured Individuals

EFFECTIVE: May 11, 2023

The Families First Coronavirus Response Act (FFCRA) created a new Medicaid eligibility group for uninsured individuals. The new eligibility group was provided a limited benefit package of services related to testing and diagnosis of COVID-19 during the public health emergency (PHE).

Under federal law, Medicaid coverage of COVID-19 vaccinations and testing for this group will end when the PHE ends on May 11, 2023.

If you have questions, please contact Iowa Medicaid Provider Services or the appropriate MCO:

Iowa Medicaid Provider Services for FFS members:

- Provider services: 1-800-338-7909
- Provider email: imeproviderservices@dhs.state.ia.us

Amerigroup Iowa, Inc.:

- Provider services: 1-800-454-3730
- Provider email: iowamedicaid@amerigroup.com
- Website: <https://providers.amerigroup.com/ia>

Iowa Total Care:

- Provider services: 1-833-404-1061
- Provider email: Providers may send email using their account on the ITC website.
- Website: <https://www.iowatotalcare.com>